

Windermere Oaks Water Supply Corporation

Committed to Providing Clean, Safe Water for All Our Residents

8/10/2023

WOWSC Members,

The lake level is now below 635 feet above sea level, which is the trigger for Stage II of our Drought Contingency plan.

As the recent conservation notice pointed out, the main strategy for coping with the drought is to reduce water usage as much as possible. Until the rain returns and restores the lake we must embrace a spirit of conservation and cooperation to deal with the drought.

Attached is the Stage II section of the drought contingency plan, which lists the specific measures required.

If you have questions, please do not hesitate to call me.

Thanks for your attention to this critical issue.

Best regards,

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George Burriss

Review WOWSC Drought Stages Measures / Restrictions Flyer at: <u>https://wowsc.org/documents/778/WOWSC_Drought_Flyer_2022.pdf</u> Full WOWSC Drought Contingency Plan at: <u>https://wowsc.org/documents/778/2022_Drought_Contingency_Plan_2.7.2022..pdf</u>

WOWSC STAGE 2 - Conditions (Mandatory Measures)

- A. **Requirements for initiation** Customers shall be required to adhere to the Stage 2 Drought Response Measures when one or a combination of such triggering criteria occurs:
 - 1. <u>Treatment Capacity:</u> For surface water systems, when total daily water demand equals or exceeds **80** percent of the total operating system treatment capacity for three consecutive days, or **83** percent on a single day; or
 - 2. <u>Water Supply:</u> When LCRA requests that its customers implement mandatory drought response measures under their drought contingency plan or when Lake Travel Level reaches 635 ft mean sea level or LCRA notifies WOWSC that combined storage of Lake Travis and Buchanan reaches 900,000 acre ft.
- B. **Requirements for termination** Stage 2 of the Plan may be rescinded when:
 - 1. <u>Treatment Capacity</u>: The water treatment plant capacity condition listed above as a triggering event for Stage 2 has ceased to exist for five consecutive days; or
 - 2. <u>Water Supply:</u> LCRA announces that voluntary compliance to implement a utility's mandatory water restrictions are no longer needed in accordance with the LCRA DCP or Lake Travis Level is above 635 ft mean sea level for 30 days.

Upon termination of Stage 2, Stage 1 becomes operative

Stage 2 Response Measure - Water Supply Reduction Target: Achieve a 10% reduction in water use.

- A. <u>Supply Management Measures:</u>
 - 1. Apply all water-use restrictions prescribed for Stage 2 of the plan for Windermere Oaks W.S.C. utility owned facilities and properties;
 - 2. Discontinue water main and line flushing unless necessary for public health reasons; and
 - 3. Keep customers informed about issues regarding current and projected water supply and demand conditions.
- B. <u>Demand Management Measures:</u> Under threat of penalty, the following water-use restrictions shall apply to all retail water customers:
 - 1. Irrigation of Landscaped Areas:
 - a. Irrigation of landscaped areas with hose-end sprinklers or in-ground irrigation systems shall be limited to a no more than a <u>TWICE</u> weekly between 8pm and 7am Monday to Thursday. Prohibited Friday to Sunday.
 - b. Outdoor watering hours will be limited to between 8pm and 7am Monday to Thursday. Prohibited Friday to Sunday. This limitation and prohibition does not apply to irrigation of landscaped areas if it is by means of:
 - i. a hand-held hose equipped with positive shut off nozzle; or
 - ii. a faucet-filled bucket or watering can of five gallons or less.
 - 2. Vehicle Washing:

Use of water to wash any motor vehicle, such as a motorbike, boat, trailer, or airplane is prohibited except between 8pm and 7am Monday to Thursday. Such activity, when allowed, shall be done with a faucet filled bucket of five gallons or less or a hand-held hose equipped with a positive shutoff nozzle.

- 3. Pools:
 - a. Filling of all new and existing swimming pools, hot tubs, wading pools, is prohibited. Replenishing to maintenance level is permitted. Draining is permitted only onto pervious surfaces or onto a surface where water will be transmitted directly to a pervious surface, and only if:
 - i. Draining excess water from pool due to rain in order to lower water to maintenance level;
 - ii. Repairing, maintaining or replacing pool components that have become hazardous; or
 - iii. Repair of a pool leak.
- 4. Outside Water Features:

Operation of outside water features, such as, but not limited to, fountains, splash pad type fountains or outdoor misting systems, is prohibited, except where such features are used to sustain aquatic life or maintain water quality. (This provision includes fountains associated with aesthetic ponds and swimming pools).

5. Ponds:

Ponds used for aesthetic, amenity, and/or storm water purposes may maintain water levels only necessary to preserve the integrity of the liner and operating system. Windermere Oaks W.S.C. may request specific design documentation regarding a pond and the intended purpose.

6. Water Waste:

The following non-essential uses of water are prohibited at all times during periods in which restrictions have gone into effect:

- a. Washing sidewalks, walkways, driveways, parking lots, street, tennis courts, and other impervious surfaces is prohibited except for immediate health and safety;
- Washing buildings, houses or structures with a pressure washer or garden hose is prohibited for aesthetic purposes but allowable for surface preparation of maintenance work to be performed;
- c. Flushing gutters or flooding gutters is prohibited except for immediate health and safety; and
- d. Controlling dust is prohibited, unless there is a demonstrated need to do so for reasons of public health and safety, or as part of an approved construction plan.