

WINDERMERE OAKS WSC

January 11, 2024

Dear Customer,

The weather forecast for our area calls for inclement weather with temperatures below freezing. The cold front is expected to begin this weekend and continue through the week.

The State's electric grid will be challenged to meet the needs of all Texans during this cold front so preparation for a possible power outage would be recommended.

Here are a few cold weather and energy tips:

- Locate your water shut off valve and remove debris and obstacles. [Click here](#) to watch this short video of how to locate and shut off the water to your home. Any water leaks or broken pipes on the customer side will require a licensed plumber.
- Remove garden hoses and wrap exterior pipes and faucets.
- Turn off irrigation systems and automatic pool filling.
- Cover irrigation back flow valves and piping.
- Cover pool equipment and hot tubs to maintain heat levels.
- Open kitchen and bathroom cabinets to expose the pipes to the warmth.
- Have extra bottled water and non-perishable food on hand.
- Turn down the thermostats to 68 degrees or slightly lower.
- Know where candles and battery operated flashlights are and keep them close at hand.
- Refer to the District's website for any updates at <https://wowsc.org>.

Please be proactive to assure the safest outcome for everyone during this cold weather event.

Respectfully,

Windermere Oaks Water Supply Corporation