

Annual Drinking Water Quality Report

TX0270035 Windermere Oaks WSC

Annual Drinking Water Quality Report for the period of January 1 to December 31, 2015

This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water.

Windermere Oaks WSC is Surface Water from Lake Travis.

For more information regarding this report and to find out about public participation opportunities or scheduled meetings contact:

Name: George Burriss

Phone: (830) 613-8137

Este reporte incluye información importante sobre el agua para tomar. Para asistencia en español, favor de llamar al telefono (830) 613-8137.

Sources of Drinking Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at (800) 426-4791.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which may be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily causes for health concerns. For more information on taste, odor, or color of drinking water, please contact the system's business office.

You may be more vulnerable than the general population to certain microbial contaminants, such as Cryptosporidium, in drinking water. Infants, some elderly, or immunocompromised persons, such as those undergoing chemotherapy for cancer; persons who have undergone organ transplants; those who are undergoing treatment with steroids; and people with HIV/AIDS or other immune system disorders, can be particularly at risk from infections. You should seek advice about drinking water from your physician or health care providers. Additional guidelines on appropriate means to lessen the risk of infection by Cryptosporidium are available from the Safe Drinking Water Hotline (800-426-4791).

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If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Information about Source Water Assessments

A Source Water Susceptibility Assessment for your drinking water source(s) is currently being updated by the Texas Commission on Environmental Quality. This information describes the susceptibility and types of constituents that may come into contact with your drinking water source based on human activities and natural conditions. The information contained in the assessment allows us to focus source water protection strategies.

For more information about your sources of water, please refer to the Source Water Assessment Viewer available at the following URL: <http://www.tceq.texas.gov/gis/swaview>

Further details about sources and source-water assessments are available in Drinking Water Watch at the following URL: <http://dww2.tceq.texas.gov/DWW>

Source Water Name: RWP 1-4/Lake Travis

Type of Water: Surface Water

Report Status: Active

Location: Coventry Rd; Windermere Oaks; Spicewood, TX

The TCEQ completed an assessment of your source water and results indicate that some of your sources are susceptible to certain contaminants. The sampling requirements for your water system are based on this susceptibility and previous sample data. Any detection of these contaminants may be found in this Consumer Confidence Report. For more information on source water assessments and protection efforts at our system, contact George Burriss at (830) 613-8137.

In the water loss audit submitted to the Texas Water Development Board for the time period of January – December 2015, our system lost an estimated 1,797,400 gallons of water. If you have questions about the water loss audit please call (830) 613-8137.

Water Quality Test Results

Definitions: The following tables contain scientific terms and measures, some of which may require explanation.

Avg: Regulatory compliance with some MCLs are based on running annual average of monthly samples.

Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

MFL: million fibers per liter (a measure of asbestos)

na: not applicable

NTU: nephelometric turbidity units (a measure of turbidity)

pCi/L: picocuries per liter (a measure of radioactivity)

ppb: micrograms per liter or parts per billion – or one ounce in 7,350,000 gallons of water

ppm: milligrams per liter or parts per million – or one ounce in 7,350 gallons of water

ppt: parts per trillion, or nanograms per liter (ng/L)

ppq: parts per quadrillion, or pictograms per liter (pg/L)

Treatment Technique or TT: A required process intended to reduce the level of a contaminant in drinking water.

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Lead and Copper

Definitions:

Action Level Goal (ALG): The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.

Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation (Y/N)	Likely Source of Contamination
Copper	2015	1.3	1.3	0.79	0	ppm	N	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems.
Lead	2015	0	15	2	0	ppb	N	Corrosion of household plumbing systems; Erosion of natural deposits.

Regulated Contaminants

Disinfectants and Disinfection By-Products	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation (Y/N)	Likely Source of Contamination
Haloacetic Acids (HAA5)*	2015	53	29.1 – 87.6	No goal for the total	60	ppb	N	By-product of drinking water disinfection.
Total Trihalomethanes (TTHM)	2015	76	39.2 - 105	No goal for the total	80	ppb	N	By-product of drinking water disinfection.

Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation (Y/N)	Likely Source of Contamination
Barium	2015	0.0844	0.0844 - 0.0844	2	2	ppm	N	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Fluoride	2015	0.2	0.24 – 0.24	4	4.0	ppm	N	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate [measured as Nitrogen]	2015	0.43	0.43 – 0.43	10	10	ppm	N	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.

Radioactive Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation (Y/N)	Likely Source of Contamination
Beta/photon emitters	2015	4	4 - 4	0	50	pCi/L*	N	Decay of natural and man-made deposits.

*EPA considers 50 pCi/L to be the level of concern for beta particles.

Combined Radium 226/228	2015	1.5	1.5 – 1.5	0	5	pCi/L	N	Erosion of natural deposits.
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Turbidity

	Limit (Treatment Technique)	Level Detected	Violation	Likely Source of Contamination
Highest single measurement	1 NTU	0.3 NTU	N	Soil runoff.
Lowest monthly % meeting limit	0.3 NTU	100%	N	Soil runoff.

Information Statement: Turbidity is a measurement of the cloudiness of the water caused by suspended particles. We monitor it because it is a good indicator of water quality and the effectiveness of our filtration. Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea and associated headaches.

Total Organic Carbon

The percentage of Total Organic Carbon (TOC) removal was measured each month and the system met all TOC removal requirements set, unless a TOC violation is noted in the violations section.

Treatment Technique: Total Organic Carbon							
Total organic carbon has no health effects. However, total organic carbon provides a medium for the formation of disinfectant byproducts. These byproducts include Trihalomethanes (THMs) and haloacetic acids (HAAs). Drinking water containing these byproducts in excess of the MCL may lead to adverse health effects, liver or kidney problems, or nervous system effects, and may lead to an increased risk of getting cancer.							
Constituent	Low	Average	High	MCLG	MCL	Violation	Source of Constituent
TOC Removal Ratio *	-0.19	1.06	1.95	na	na	N	Naturally present in the environment

* The TOC removal ratio is the percent of TOC removed through the treatment process divided by the percent of TOC required by TCEQ to be removed.

Maximum Residual Disinfectant Level

Disinfectant Type	Year	Average Level	Minimum Level	Maximum Level	MRDL	MRDLG	Unit of Measure	Violation (Y/N)	Likely Source
Free Chlorine	2015	0.94	0.60	2.90	4.0	<4.0	ppm	N	Water additive used to control microbes

Unregulated Contaminants Detected (no maximum contaminant levels or maximum contaminant level goals)

Constituent	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Unit of Measure	Violation (Y/N)	Likely Source
Nickel	07/14/2015	0.0016	0.0015 - 0.0015	na	na	ppm	N	Natural and man-made sources

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Violations Table

Lead and Copper Rule			
The Lead and Copper Rule protects public health by minimizing lead and copper levels in drinking water, primarily by reducing water corrosivity. Lead and copper enter drinking water mainly from corrosion of lead and copper containing plumbing materials.			
Violation Type	Violation Begin	Violation End	Violation Explanation
LEAD CONSUMER NOTICE (LCR)	12/30/2014	03/02/2015	We failed to provide the results of lead tap water monitoring to the consumers at the location water was tested. These were supposed to be provided no later than 30 days after learning the results.

Corrective Action: The consumer notices for the results of the lead monitoring samples collected in 2014 were provided to the consumers prior to 3/2/15.

Interim Enhanced SWTR			
The Interim Enhanced Surface Water Treatment Rule improves control of microbial contaminants, particularly Cryptosporidium, in systems using surface water, or ground water under the direct influence of surface water. The rule builds upon the treatment technique requirements of the Surface Water Treatment Rule.			
Violation Type	Violation Begin	Violation End	Violation Explanation
MONITORING, ROUTINE (IESWTR/LT1), MAJOR	05/01/2015	05/31/2015	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.
MONITORING, ROUTINE (IESWTR/LT1), MAJOR	06/01/2015	06/30/2015	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.

Corrective Action: The water system is required to submit to the Texas Commission on Environmental Quality (TCEQ) a monthly report that includes the monitoring and testing data for the month. This report is due by the 10th of each month. For the reporting periods of May 2015 and June 2015, the required reports were submitted after the due dates. Consequently, the TCEQ issued the monitoring violations shown above. The water quality was at no time out of compliance with state regulations, and there was never a failure to perform the required analysis of the water. All subsequent reports have been submitted by the due date.

Surface Water Treatment Rule (SWTR)			
The Surface Water Treatment Rule seeks to prevent waterborne diseases caused by viruses, Legionella, and Giardia lamblia. The rule requires that water systems filter and disinfect water from surface water sources to reduce the occurrence of unsafe levels of microbes.			
Violation Type	Violation Begin	Violation End	Violation Explanation
MONITORING, ROUTINE (IESWTR/LT1), MAJOR	05/01/2015	05/31/2015	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.
MONITORING, ROUTINE (IESWTR/LT1), MAJOR	06/01/2015	06/30/2015	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.

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