



Windermere Oaks Water Supply Corporation

Committed to Providing Clean, Safe Water for All Our Residents

September 15, 2023

WOWSC Members,

The lake level is now below 630 feet above sea level, which is the trigger for Stage 2.5 of our Drought Contingency plan.

As the recent conservation notice pointed out, the main strategy for coping with the drought is to reduce water usage as much as possible. Until the rain returns and restores the lake we must embrace a spirit of conservation and cooperation to deal with the drought.

Attached is the Stage 2.5 section of the drought contingency plan, which lists the specific measures required.

If you have questions, please do not hesitate to call me.

Thanks for your attention to this critical issue.

Best regards,

George Burriss

Review WOWSC Drought Stages Measures / Restrictions Flyer at:

https://wowsc.org/documents/778/WOWSC_Drought_Flyer_2022.pdf

Full WOWSC Drought Contingency Plan at:

https://wowsc.org/documents/778/2022_Drought_Contingency_Plan_2.7.2022..pdf

WOWSC STAGE 2.5 - Moderate Water Shortage Conditions (Mandatory Measures)

- A. **Requirements for initiation** - Customers shall be required to adhere to the Stage 2.5 Drought Response Measures when one or a combination of such triggering criteria occurs:
1. Treatment Capacity: For surface water systems, when total daily water demand equals or exceeds **84** percent of the total operating system treatment capacity for three consecutive days, or **87** percent on a single day; or
 2. Water Supply: When LCRA requests that its customers implement mandatory drought response measures under their drought contingency plan **or when Lake Travel Level reaches 630 ft mean sea level or LCRA notifies WOWSC that combined storage of Lake Travis and Buchanan reaches 750,000 acre ft.**
- B. **Requirements for termination** - Stage 2.5 of the Plan may be rescinded when:
1. Treatment Capacity: The water treatment plant capacity condition listed above as a triggering event for Stage 2.5 has ceased to exist for five consecutive days; or
 2. Water Supply: LCRA announces that voluntary compliance to implement a utility's mandatory water restrictions are no longer needed in accordance with the LCRA DCP **or Lake Travis Level is above 630 ft mean sea level for 30 days.**

Upon termination of Stage 2.5, Stage 2 becomes operative

Stage 2.5 Response Measure

- A. Demand Management Measures: Under threat of penalty, all retail customers are required to further reduce non-essential water uses as follows. All requirements of Stage 2 shall remain in effect during Stage 2.5, with the following modifications and additions.

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1. Irrigation of Landscaped Areas:
 - a. Irrigation of landscaped areas with hose-end sprinklers or in-ground irrigation systems shall be limited to a no more than ONCE a week, between 8pm and 7am Monday to Thursday. Prohibited Friday to Sunday.
2. Vehicle Washing:

Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane, or other vehicle is prohibited.
3. Pools and Fountains: Filling a new swimming pool or refilling an existing swimming pool is prohibited. Replenishing of water to existing swimming pools, hot tubs and other types of pools is permitted to maintain proper water quality and proper operation of the pool equipment. Automatic fill valves may not be used to add water to pools. Use a handheld hose to fill, but you cannot leave it unattended. Use of outdoor fountains is prohibited